



DIAGNOSTIC/REPAIR AUTHORIZATION FORM

CONTACT INFORMATION

CUSTOMER NAME _____

STREET ADDRESS _____

CITY _____ STATE _____ ZIP _____

EMAIL _____ PHONE _____

HOW DID YOU HEAR ABOUT US? _____

DEVICE INFORMATION

MODEL _____ COLOR _____ PASSWORD _____ OR PATTERN 

DESCRIPTION OF PROBLEM

ESTIMATED REPAIR PRICE _____ + \$5.95 Return Shipping & Handling

Disclaimer:

I agree that I am responsible for all fees once the services begin and will make the payment before it is shipped back or picked up in store. If the fee exceeds the estimate, a verbal authorization will suffice as my agreement to the additional fees and to proceed with the services. Additionally, I understand that AzCellphones will make every effort to restore my device's condition and is not liable for unforeseeable damages, any data stored on the phone, or claims of damages. All phones left after 30 days will be resold or recycled.

Liquid Damage:

Although our success rate is 80%, I understand there is no guarantee for liquid damage treatment. I agree to pay \$20 or leave my phone as payment for AzCellphones', time and labor, if the phone is unrepairable. Water damaged phones are considered fixed if the phone powers up.

SIGNATURE _____

DATE _____